

Vidya Vikas Education Society's

# **VIKAS COLLEGE OF ARTS, SCIENCE & COMMERCE**

**Affiliated to University of Mumbai**

**Kannamwar Nagar, Vikhroli (East), Mumbai 400083**

**Re-Accredited 'A' Grade by NAAC (With CGPA 3.15)**

**ISO 9001:2015 Certified**

## **STUDENT GRIEVANCE COMMITTEE**

### **EXTRACT COPY OF MINUTES OF MEETING**

Minutes of the Meeting of the College Students Grievance Committee held on Saturday, 11<sup>th</sup> August, 2018 at 3.00 p.m. in the Principal's meeting room, in order to discuss the following items on the agenda:

- 1) To read and confirm the minutes of the last meeting
- 2) To review the cases relating to Students grievances during the academic year 2017-18 and its compliances
- 3) To resolve any grievances of the students pending in the hands of the committee.
- 4) To review the circulars and notifications of the concerned authorities relating to coverage and required guidelines
- 5) To plan for the plan of action of the committee for the current academic year.
- 6) Any other matter with permission of the chair.

### **PRESENT**

1. Dr. R.K. Patra	Principal
2. Prof. (Mrs.) S. K. Deshpande	Chairperson
3. Prof. Milind Paradkar	Member
4. Prof. V.S. Kasliwal	Member
5. Prof. C.G. Deogaokar	Member
6. Prof. V.V. Mulay	Member
7. Prof. A.L. Niture	Member
8. Prof. Vikas P. Raut	Member
9. Dr. Geetha Nair	Member
10. Prof. (Mrs.) J.N. Shimpi	Member
11. Prof. (Mrs.) Seema Rahul	Member
12. Prof. Yogesh Salvi	Member
13. Prof. (Mrs.) Smita More	Member
14. Mrs. S. V. Dhasal	Member

Principal Dr. R.K. Patra chaired the meeting. Mrs. Shubhada Deshpande welcomed all the members present. The meeting started with the permission of the chair.



  
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**1} To read and confirm the minutes of the last meeting**

Prof. MilindM. Paradkar read the minutes of last meeting. It was unanimously approved and accepted.

**2) To review the cases relating to Students grievances during the academic year 2017-18 and its compliances**

Prof. (Mrs.)Shubhada K. Deshpande, the chairperson of the committee, informed the members that during the academic year 2017-18, the committee has not received any specific student related grievances from any student. She further informed that;

- i) Students grievances relating to examination paper assessment is directly handled by the College Examination Committee in the form of student's application for re-valuation, re-checking and photocopies. The examination committee resolved the grievances as per the examination rules of University of Mumbai.
- ii) There were no such formal complaints relating to curriculum and academic matter. The Heads of the Department present also submitted their consent on the matter.
- iii) There were no such formal complaints relating to campus discipline. Prof. A.L Niture, the chairman of College Discipline Committee submitted his confirmation in the matter.
- iv) There was not a single complaint relating to ragging in the campus. Prof. V.V.Mulay, the chairman of College Anti-ragging Cell also submitted his confirmation in the matter.

**3) To resolve any grievances of the students pending in the hands of the committee.**

Prof. (Mrs.)Shubhada K. Deshpande, the chairperson of the committee, informed that as on date, there is no any student's grievances pending in the hands of the Student's Grievance Committee. All the members taken note of the same.

**4) To review the circulars and notifications of the concerned authorities relating to coverage and required guidelines**

Principal Dr. R. K. Patra presented circular of University of Mumbai, the Government of Maharashtra, and the UGC relating to students welfare, campus ragging, freeship/scholarship, admission and eligibility etc. He informed the member to be update with all such circulars and notifications and its process to resolver the issues.

All have taken note of the same.

**5) To plan for the plan of action of the committee for the current academic year.**

Principal Dr. R. K. Patra informed the members students are the major stake holders in an educational institution. Their complaints and grievances must be resolved on priority basis. The committee must



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follow all defined procedures and laws to give justice to the student's grievances. Any such matter may put before him for any guidelines and suggestion.

The complaints should be resolved by keeping the student's welfare in priority but with the legal framework of the concerned authorized body.

**6) Any Other matter with permission of the Chair**

There was no other matter for discussion.

The meeting was concluded with vote of thanks to the chair and the members by Prof. Milind Paradkar.

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## **STUDENT GRIEVANCE COMMITTEE**

### **EXTRACT COPY OF MINUTES OF MEETING**

Minutes of the Meeting of the College Students Grievance Committee held on Thursday, 14<sup>th</sup> March, 2019 at 11.00 a.m. in the Principal's meeting room, in order to discuss the following items on the agenda:

- 1) To read and confirm the minutes of the last meeting
- 2) To review the cases relating to Students grievances during the academic year 2018-19 till date.
- 3) To resolve any grievances of the students pending in the hands of the committee.
- 4) Any other matter with permission of the chair.

### **PRESENT**

1. Prof. (Mrs.) S. K. Deshpande	Chairperson
2. Prof. MilindParadkar	Member
3. Prof. Shaji Mathew	Member
4. Prof. S.M.Ojha	Member
5. Prof. V.V. Mulay	Member
6. Prof. A.L. Niture	Member
7. Prof. Vikas P. Raut	Member
8. Dr. Geetha Nair	Member
9. Prof (Mrs.) J.N. Shimpi	Member
10. Prof. (Mrs.) Seema Rahul	Member
11. Prof. YogeshSalvi	Member
12. Prof.(Mrs.) Smita More	Member
13. Prof.(Mrs.) PrajaktaBorgaonkar	Member
14. Mrs. S. V. Dhasal	Member

Prof.(Mrs.) ShubhadaDeshpandechaired the meeting. Prof. Milind M. Paradkar welcomed all the members present. The meeting started with the permission of the chair.

Prof. MilindM.Paradkar informed the members that Prof. V.S.Kasliwal and Prof. C.G.Deogaokar , both have retired. In their place Prof. S.M.Ojha and Prof. Shaji Mathew joined the committee in the capacity of Heads of the Department of Accountancy and Mathematics respectively.



  
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**1) To read and confirm the minutes of the last meeting**

Prof. Milind M. Paradkar read the minutes of last meeting. It was unanimously approved and accepted.

**2) To review the cases relating to Students grievances during the academic year 2018-19 till date.**

Prof. (Mrs.)Shubhada K. Deshpande, the chairperson of the committee, informed the members that since last meeting of the committee there is no formal complaints/grievances received by the committee.

All the Heads of the Departments present also informed the chairperson that they also have not received any such grievance from the students.

The matter was noted by the member present.

**3) To resolve any grievances of the students pending in the hands of the committee.**

Prof. (Mrs.)Shubhada K. Deshpande, the chairperson of the committee, informed that as there is no formal grievances as such pending for resolution before the committee, the agenda is closed for discussion.

**4) Any Other matter with permission of the Chair**

There was no other matter for discussion.

The meeting was concluded with vote of thanks to the chair and the members by Prof. MilindParadkar.

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## STUDENT GRIEVANCE COMMITTEE

Minutes of the Meeting of the College Students Grievance Committee conducted on Saturday, 10<sup>th</sup> August, 2019 at 3.00 p.m. in the Principal's meeting room, in order to discuss the following items on the agenda:

- 1) To read and confirm the minutes of the last meeting
- 2) To review the cases relating to Students grievances during the academic year 2018-19 and its compliances
- 3) To resolve any grievances of the students pending in the hands of the committee.
- 4) To review the updated circulars and notifications of the concerned authorities students grievances.
- 5) To plan for the plan of action of the committee for the current academic year. 2019-2020
- 6) Any other matter with permission of the chair.

### PRESENT

1. Dr. R.K. Patra	Principal
2. Dr. (Mrs.) S. K. Deshpande	Chairperson
3. Prof. Milind Paradkar	Member
4. Prof. S.M. Ojha	Member
5. Prof. Shaji Mathew	Member
6. Prof. V.V. Mulay	Member
7. Prof. A.L. Niture	Member
8. Prof. Vikas P. Raut	Member
9. Dr. Geetha Nair	Member
10. Prof (Mrs.) J.N. Shimpi	Member
11. Prof. (Mrs.) Seema Rahul	Member
12. Prof. Yogesh Salvi	Member
13. Prof.(Mrs.) Smita More	Member
14. Prof. (Mrs.) Prajakta Borgaonkar	Member
15. Mrs. S. V. Dhasal	Member

Principal Dr. R.K. Patra chaired the meeting. Mrs. Shubhada Deshpande welcomed all the members present. The meeting started with the permission of the chair.



  
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**1) To read and confirm the minutes of the last meeting**

Prof. Milind M. Paradkar read the minutes of last meeting. It was unanimously approved and accepted.

**2) To review the cases relating to Students grievances during the academic year 2018-19 and its compliances**

Dr. (Mrs.) Shubhada K. Deshpande, the chairperson of the committee, informed that during the academic year 2018-19, the committee has not received any specific student related grievances from any student. She further informed that;

- i) There were no such formal complaints relating to curriculum and academic matter. The Heads of the Department present also submitted their consent on the matter.
- ii) As a continuous process, examination related complaints/grievances of the students, if any, are resolved by the college Examination Committee as per University rule.
- iii) Revaluation, reassessment and assessment related grievances, if any, are processed as per University rules.
- iv) There was no complaint relating to ragging in the campus. Prof. V.V.Mulay, the chairman of College Anti-ragging Cell also submitted his conformation in the matter.

**3) To resolve any grievances of the students pending in the hands of the committee.**

Dr. (Mrs.) Shubhada K. Deshpande, the chairperson of the committee, informed that as there is no complaints/grievances pending in the hands of the Student's Grievance Committee. All the members taken note of the same.

**4) To review the circulars and notifications of the concerned authorities relating to coverage and required guidelines**

Principal Dr. R. K. Patra presented latest circular of the UGC relating ragging in the campus. He informed the member to be update with all such circulars and notifications and its process to resolve the issues.

All have taken note of the same.

**5) To plan for the plan of action of the committee for the current academic year.**

Principal Dr. R. K. Patra informed the members students are the major stake holders in an educational institution. Their complaints and grievances must be resolved on priority basis. The committees must follow all defined procedures and laws to give justice to the student's grievances. Any such matter may put before him for any guidelines and suggestion.



  
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The complaints should be resolved by keeping the student's welfare in priority but with the legal framework of the concerned authorized body.

**6) Any Other matter with permission of the Chair**

There was no other matter for discussion.

The meeting was concluded with vote of thanks to the chair and the members by Prof. Milind Paradkar.

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**STUDENT GRIEVANCE COMMITTEE**

Minutes of the Meeting of the College Students Grievance Committee conducted on Saturday, 16<sup>th</sup> March, 2020 at 2.00 p.m. in the Principal's meeting room, in order to discuss the following items on the agenda:

- 1) To read and confirm the minutes of the last meeting
- 2) To review the cases relating to Students grievances during the academic year 2019-20 till date.
- 3) To resolve any grievances of the students pending in the hands of the committee.
- 4) Any other matter with permission of the chair.

**PRESENT**

1. Dr. R. K. Patra	Principal
2. Dr. (Mrs.) S. K. Deshpande	Chairperson
3. Prof. Milind Paradkar	Member
4. Prof. Shaji Mathew	Member
5. Prof. S.M.Ojha	Member
6. Prof. V.V. Mulay	Member
7. Prof. A.L. Niture	Member
8. Prof. Vikas P. Raut	Member
9. Dr. Geetha Nair	Member
10. Prof. (Mrs.) Seema Rahul	Member
11. Prof. Yogesh Salvi	Member
12. Prof.(Mrs.) Smita More	Member
13. Mrs. S. V. Dhasal	Member

Principal Dr. R. K. Patra was the chairman of the meeting. Prof.(Mrs.) Shubhada Deshpande welcomed all the members present. The meeting started with the permission of the chair.

**1} To read and confirm the minutes of the last meeting**

Prof. Milind M. Paradkar read the minutes of last meeting held on 10<sup>th</sup> August 2019 which was unanimously approved and accepted by the member present.

**2) To review the cases relating to Students grievances during the academic year 2019-20 till date.**

Dr. (Mrs.) Shubhada K. Deshpande, the chairperson of the committee, informed the members that since last meeting committee has not received any formal complaints/grievances from any student.



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All the Heads of the Departments present also informed the chairperson that they also have not received any such grievance from the students.

The matter was noted by the member present.

**3) To resolve any grievances of the students pending in the hands of the committee.**

Dr. (Mrs.) Shubhada K. Deshpande, the chairperson of the committee, informed that as there are no formal grievances as such pending before the committee for any proceeding, the agenda is closed for discussion.

**4) Any Other matter with permission of the Chair**

There was no other matter for discussion.

The meeting was concluded with vote of thanks to the chair and the members by Prof. Milind Paradkar.

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**STUDENT GRIEVANCE COMMITTEE**

**Minutes of Meeting**

An online meeting of the College Students Grievance Committee was conducted on Monday, 5<sup>th</sup> October 2020 in Microsoft Team platform to discuss the following items on the agenda:

- 1) To read and confirm the minutes of the last meeting
- 2) To review the cases relating to Students grievances during the academic year 2019-20 and its compliances
- 3) To resolve any grievances of the students pending in the hands of the committee.
- 4) To review the updated circulars and notifications of the concerned authorities relating to students grievances.
- 5) To plan for the plan of action of the committee for the current academic year. 2020-2021
- 6) Any other matter with permission of the chair.

**PRESENT**

1. Dr. R.K. Patra	Principal
2. Dr. (Mrs.) S. K. Deshpande	Chairperson
3. Prof. Milind Paradkar	Member
4. Prof. S.M. Ojha	Member
5. Prof. Shaji Mathew	Member
6. Prof. V.V. Mulay	Member
7. Prof. A.L. Niture	Member
8. Prof. Vikas P. Raut	Member
9. Dr. Geetha Nair	Member
10. Prof (Mrs.) J.N. Shimpi	Member
11. Prof. (Mrs.) Seema Rahul	Member
12. Prof. Yogesh Salvi	Member
13. Prof.(Mrs.) Smita More	Member
14. Prof. (Mrs.) Prajakta Borgaonkar	Member
15. Mrs. S. V. Dhasal	Member

Principal Dr. R.K. Patra chaired the meeting. Dr. (Mrs.) Shubhada Deshpande welcomed all the members that due to current lockdown we are forced to conduct this meeting in virtual platform. The meeting started with the permission of the chair.



  
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**1) To read and confirm the minutes of the last meeting**

Prof. Milind M. Paradkar informed that he has circulated the softcopy of minutes of last meeting to all the members. He read the minutes of last meeting. It was unanimously accepted by all members connected.

**2) To review the cases relating to Students grievances during the academic year 2019-20 and its compliances**

Dr. (Mrs.) Shubhada K. Deshpande, the chairperson of the committee, informed that during the academic year 2019-20, the committee has not received any specific student related grievances from any student. She further informed that;

- i) There were no such formal complaints relating to curriculum and academic matter. The Heads of the Department present also submitted their consent on the matter.
- ii) As a continuous process, examination related complaints/grievances of the students, if any, are resolved by the college Examination Committee as per University rule.
- iii) Revaluation, reassessment and assessment related grievances, if any, are processed as per University rules.
- iv) There was no complaint relating to ragging in the campus. Prof. V.V.Mulay, the chairman of College Anti-ragging Cell also submitted his conformation in the matter.

**3) To resolve any grievances of the students pending in the hands of the committee.**

Dr. (Mrs.) Shubhada K. Deshpande, the chairperson of the committee, informed that as there is no complaints/grievances pending in the hands of the Student's Grievance Committee. All the members taken note of the same.

**4) To review the updated circulars and notifications of the concerned authorities relating to students grievances.**

Principal Dr. R. K. Patra informed the members that in the present situation all circulars are in the official website of the concerned authorities. He informed the member to be update with all such circulars and notifications and its process to resolve the issues.

All have taken note of the same.

**5) To plan for the plan of action of the committee for the current academic year 2020-2021.**

Principal Dr. R. K. Patra informed the members that:

- i) In the present situation the entire nation is under lockdown and the entire system is in digital platform. Mostly, the students are under panic conditions and quite uncertain about their academic and future career.



  
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- ii) The Committee members must be update with all circulars and notifications to make the aware about that at micro level.
- iii) Any grievances of the students must be resolved at the earliest possible. The Heads of the Department have to prepare their department level plan of action to resolve their issues.
- iv) He has already established an online helpdesk at College level to assist the students for all purpose.
- v) Class wise students Whats App group is formed under the control od an Academic Coordinator for each class.
- vi) The entire academic system is waiting for the plan of action of the all concerned authorities. So, the College Students Grievance Committee must have to prepare their plan of action in the current situation.
- vii) The complaints should be resolved by keeping the student's welfare in priority but with the legal framework of the concerned authorized body.

**6) Any Other matter with permission of the Chair**

There was no other matter for discussion.

The meeting was concluded with vote of thanks to the chair and the members by Prof. Milind Paradkar.

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**STUDENT GRIEVANCE COMMITTEE**

**Minutes of Meeting**

An online meeting of the College Students Grievance Committee was conducted on Monday, 26th April 2021 in Microsoft Team platform to discuss the following items on the agenda:

- 1) To read and confirm the minutes of the last meeting.
- 2) To review the Government and University policy on academic during lockdown.
- 3) To review the cases relating to Students grievances during the academic year 2020-21.
- 4) To resolve any grievances of the students pending in the hands of the committee.
- 5) Any other matter with permission of the chair.

**PRESENT**

1. Dr. R. K. Patra	Principal
2. Dr. (Mrs.) S. K. Deshpande	Chairperson
3. Prof. Milind Paradkar	Member
4. Prof. Shaji Mathew	Member
5. Prof. S.M.Ojha	Member
6. Prof. V.V. Mulay	Member
7. Prof. A.L. Niture	Member
8. Dr. Geetha Nair	Member
9. Prof. (Mrs.) Seema Rahul	Member
10. Prof. Yogesh Salvi	Member
11. Prof.(Mrs.) Smita More	Member
12. Prof.(Mrs.) J.N.Shimpi	Member
13. Mrs. S. V. Dhasal	Member

Principal Dr. R. K. Patra was the chairman of the meeting. Prof.(Mrs.) Shubhada Deshpande welcomed all the members and informed that till lockdown we will conduct the meeting online

1) **To read and confirm the minutes of the last meeting.**

Prof. Milind M. Paradkar read the minutes of last meeting held on 5<sup>th</sup> October 2020 which was already circulated to the members. It was accepted by the member present.

2) **To review the Government and University policy on academic during lockdown.**



*[Signature]*  
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Principal Dr. R.K. Patra informed the members that University of Mumbai and the Government of Maharashtra already declared their plan of action for educational institutions and student. Accordingly, all examinations will be conducted online as per University notice. The methods of evaluation and assessment are also notified. He informed the members that all defined procedures are implemented in our college. If the committee is getting any complaints from the students, that must be resolved immediately.

3) **To review the cases relating to Students grievances during the academic year 2020-21**

Dr. (Mrs.) Shubhada K. Deshpande, the chairperson of the committee, informed the members that till date the committee has not received any formal complaints/grievances from any student. All the Heads of the Departments present also informed the chairperson that they also have not received any such grievance from the students.

The matter was noted by the member present

4) **To resolve any grievances of the students pending in the hands of the committee.**

Dr. (Mrs.) Shubhada K. Deshpande informed that as on date there is no pending complaints pending with thw committee. It was noted by the members present.

5) **Any other matter with permission of the chair.**

There was no other matter for discussion.

The meeting was concluded with vote of thanks to the chair and the members by Prof. Milind Paradkar

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## **STUDENT GRIEVANCE COMMITTEE**

### **Minutes of Meeting**

Minutes of meeting of the College Students Grievance Committee held online on Thursday, 2nd September 2021 in Microsoft Team platform.

#### **AGENDA:**

- 1) To read and confirm the minutes of the last meeting
- 2) To review the cases relating to Students grievances during the academic year 2020-21.
- 3) To resolve any grievances of the students pending in the hands of the committee.
- 4) To review the updated circulars and notifications of the concerned authorities relating to student's grievances.
- 5) To plan for the action to resolve Student's grievances in the current academic year. 2021-2022
- 6) Any other matter with permission of the chair.

#### **PRESENT**

1. Dr. Ranjan K. Patra	Principal
2. Dr. (Mrs.) Shubhada K. Deshpande	Chairperson
3. Prof. Santosh M. Ojha	Member
4. Prof. Shaji Mathew	Member
5. Prof. Vinayak V. Mulay	Member
6. Prof. Ananta L. Niture	Member
7. Prof. Vikas P. Raut	Member
8. Dr. Geetha P. Nair	Member
9. Prof (Mrs.) Sarika Surve	Member
10. Prof (Mrs.) Jyoshna N. Shimpi	Member
11. Prof. (Mrs.) Seema Rahul	Member
12. Prof. Yogesh S. Salvi	Member
13. Prof.(Mrs.) Smita N. More	Member
14. Prof. (Mrs.) Prajakta Borgaonkar	Member
15. Mrs. Sunita V. Dhasal	Member



  
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Principal Dr. R.K. Patra chaired the meeting. Dr (Mrs). Shubhada Deshpandewelcomed all the members that as per present situation od pandemic COVID and the Government circular we are forced to conduct this meeting in virtual platform. The meeting proceeded with the permission of the chair.

1) **To read and confirm the minutes of the last meeting**

Dr. (Mrs.) Shubhada K. Deshpandeinformed the members to go through the softcopy of the minutes of last online meeting held on 26.04.2021 circulated to all the members. Shee read the minutes of last meeting and it was unanimously accepted by all members present.

2) **To review the cases relating to Students grievances during the academic year 2020-21.**

Dr. (Mrs.) Shubhada K. Deshpande informed that during the Academic Year 2020-21 the college and the system was under complete lockdown. The functioning of the college was almost closed. So, there no complaints/grievance received from the student.

3) **To resolve any grievances of the students pending in the hands of the committee.**

Dr. (Mrs.) Shubhada K. Deshpande informed that during the Academic Year 2021-22, till date no any formal complaints/grievance pending with the committee. It was noted by the member present.

4) **To review the updated circulars and notifications of the concerned authorities relating to student's grievances.**

Principal Dr. R. K. Patra informed the members that there is no any circular / notification relating to students grievance. The state Government and the National Government have their advisory to take care of the students. We, the committee must be alert about student's welfare and their wellness.

5) **To plan for the action to resolve Student's grievances in the current academic year. 2021-2022**

Principal Dr. R. K. Patra informed the members that the college is functioning online and all academic, examinations, even the extracurricular activities are also conducted very smoothly. He appreciated the efforts of all HOD and the team for such achievements. He directed the members to be in touch with the students and their problems and to inform him at the earliest.

6) **Any other matter with permission of the chair.**

As there was no matter pending , the meeting was concluded with vote of thanks by Prof. V. Mulay.



  
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**STUDENT GRIEVANCE COMMITTEE**

Minutes of meeting of the College Students Grievance Committee held online on Saturday, 26<sup>th</sup> March 2022 in Microsoft Team platform.

AGENDA:

- 1) To read and confirm the minutes of the last meeting.
- 2) To review the Government and University policy on academic during lockdown.
- 3) To review the cases relating to Students grievances during the academic year 2021-22.
- 4) To resolve any grievances of the students pending in the hands of the committee.
- 5) Any other matter with permission of the chair.

**PRESENT**

Following members were present online

1. Dr. R. K. Patra	Principal
2. Dr. (Mrs.) S. K. Deshpande	Chairperson
3. Prof. Milind Paradkar	Member
4. Prof. Shaji Mathew	Member
5. Prof. S.M.Ojha	Member
6. Prof. V.V. Mulay	Member
7. Prof. (Mrs.) Seema Rahul	Member
8. Prof. Yogesh Salvi	Member
9. Prof.(Mrs.) Smita More	Member
10. Prof.(Mrs.) Sarika Surve	Member
11. Prof.(Mrs.) J.N.Shimpi	Member
12. Mrs. S. V. Dhasal	Member

Principal Dr. R. K. Patra was the chairman of the meeting. Dr.(Mrs.) Shubhada Deshpande welcomed all the members joined online.



  
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1) **To read and confirm the minutes of the last meeting.**

Prof. Milind M. Paradkar read the minutes of last meeting held on 2<sup>nd</sup> September 2021 which was already circulated to the members. It was accepted by the member present online.

2) **To review the Government and University policy on academic during lockdown.**

Principal Dr. R.K. Patra informed that he periodically updated the system and the Heads of the Department in the matter. He requested all the member to keep themselves update and to keep students update.

3) **To review the cases relating to Students grievances during the academic year 2021-22.**

Dr. (Mrs.) Shubhada K. Deshpande, the chairperson of the committee, informed the members that the committee has not received any formal complaints/grievances from any student. Prof. Mathew informed that he himself and the technical team of the college always in touch with the students relating to any examination related technical problem and resolved it instantly. The matter was noted by the member present.

4) **To resolve any grievances of the students pending in the hands of the committee.**

Dr. (Mrs.) Shubhada K. Deshpande informed that as on date there is no pending complaints pending with the committee. It was noted by the members present.

5) **Any other matter with permission of the chair.**

As there was no other matter for discussion. the meeting was concluded with vote of thanks by Prof. Milind Paradkar

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**Affiliated to University of Mumbai**  
**Kannamwar Nagar, Vikhroli (East), Mumbai 400083**  
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**STUDENT GRIEVANCE COMMITTEE**

Minutes of the Meeting of the College Students Grievance Committee held on Monday, 19<sup>th</sup> September, 2022 at 3.00 p.m. in the Principal's meeting room by maintaining the pandemic advisory, in order to discuss the following items on the agenda:

**AGENDA:**

- 1) To read and confirm the minutes of the last meeting
- 2) To review the cases relating to Students grievances during the last academic year.
- 3) To resolve any grievances of the students pending in the hands of the committee.
- 4) To review the circulars and notifications of the concerned authorities relating to coverage and required guidelines
- 5) To plan for the plan of action of the committee for the current academic year.
- 6) Any other matter with permission of the chair.

**PRESENT**

- |                                     |             |
|-------------------------------------|-------------|
| 1. Dr. Ranjan K. Patra              | Principal   |
| 2. Dr. (Mrs.) Shubhada K. Deshpande | Chairperson |
| 3. Prof. Milind M. Paradkar         | Member      |
| 4. Prof. Santosh M. Ojha            | Member      |
| 5. Prof. Shaji Mathew               | Member      |
| 6. Prof. Vinayak V. Mulay           | Member      |
| 7. Prof. Vikas P. Raut              | Member      |
| 8. Dr. Geetha P. Nair               | Member      |
| 9. Dr. (Mrs.) Prajakta Borgaonkar   | Member      |
| 10. Prof (Mrs.) Sarika Surve        | Member      |
| 11. Prof (Mrs.) Jyoshna N. Shimpi   | Member      |
| 12. Dr. (Mrs.) Seema Rahul          | Member      |



  
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13. Prof. Yogesh S. Salvi	Member
14. Prof.(Mrs.) Smita N. More	Member
15. Prof. (Mrs.) Prajakta Borgaonkar	Member
16. Mrs. Sunita V. Dhasal	Member

Principal Dr. R.K. Patra was the chairman of the meeting. Dr. (Mrs.) Shubhada Deshpandewelcomed all the members to this meeting in physical platform and inform all members to maintain COVID advisory in the meeting. The meeting proceeded with the permission of the chair.

1) **To read and confirm the minutes of the last meeting**

Prof. Milind M. Paradkar read the minutes of meeting held in online platform on 26<sup>th</sup> March 2022 and it was unanimously accepted by all members present.

2) **To review the cases relating to Students grievances during the last academic year.**

Dr. (Mrs.) Shubhada K. Deshpande inform the members that as most of the college activities were online during the last academic year, and students were advised to send their complaints, if any, in college email directly to the principal, the college as not received any complaints from the students. Principal Dr. R. K. Patra appreciate the efforts of the College Technical committee and Heads of the Department to resolved the problems faced by the students during lockdown.

3) **To resolve any grievances of the students pending in the hands of the committee.**

Dr. (Mrs.) Shubhada K. Deshpande informed the members that as on date there are no students complaints/grievances pending before the committee.

4) **To review the circulars and notifications of the concerned authorities relating to coverage and required guidelines**

Principal Dr. R. K. Patra informed the members that as per the Government circular, the functioning of educational institutions in Maharashtra are not fully open. All operations of the college are on semi-lockdown process. So, the committee must take care of the students by maintaining all COVID guidelines as on day. It was noted by the members.

5) **To plan for the plan of action of the committee for the current academic year.**

Principal Dr. R. K. Patra informed the members that the entire college system must have lenient towards the students relating to their payments of fees, admission deadline, college attendance etc.



  
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but within the legal frame work of the appropriate authority. Any such matter relating the student must be communicated to the him immediately for suitable solution.

6) **Any other matter with permission of the chair.**

The meeting was concluded after vote of thanks by Prof, Milind M. Paradkar

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**STUDENT GRIEVANCE COMMITTEE**

Minutes of the Meeting of the College Students Grievance Committee held on Monday, 18<sup>th</sup> March, 2023 at 11.00 a.m. in physical form in Principal's meeting room by maintaining the pandemic advisory, in order to discuss the following items on the agenda:

**AGENDA:**

- 1) To read and confirm the minutes of the last meeting.
- 2) To review the current Government and University policy on Students Grievances, if any.
- 3) To review the cases relating to Students grievances during the academic year 2022-23.
- 4) To resolve any grievances of the students pending in the hands of the committee.
- 5) Any other matter with permission of the chair.

**PRESENT**

Following members were present online

1. Dr. R. K. Patra	Principal
2. Dr. (Mrs.) S. K. Deshpande	Chairperson
3. Prof. Milind Paradkar	Member
4. Prof. Shaji Mathew	Member
5. Prof. V.V. Mulay	Member
6. Dr. Vikas P Raut	Member
7. Dr. (Mrs.) Seema Rahul	Member
8. Prof. Yogesh Salvi	Member
9. Prof..(Mrs.) Smita More	Member
10. Prof.(Mrs.) Sarika Surve	Member
11. Prof.(Mrs.) J.N.Shimpi	Member
12. Mrs. S. V. Dhasal	Member



  
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Principal Dr. R.K. Patra was the chairman of the meeting. Dr. (Mrs.) Shubhada Deshpande welcomed all the members to this meeting in physical platform The meeting proceeded with the permission of the chair.

1) **To read and confirm the minutes of the last meeting.**

Prof. Milind M. Paradkar read the minutes of last meeting held on 19<sup>th</sup> September 2022 which was already circulated to the members. It was accepted by the member present online.

2) **To review the current Government and University policy on Students Grievances, if any.**

Principal Dr. R.K. Patra informed that there is no new specific circular, as such, to handle student's grievances. But, as per the notification of the Government of Maharashtra, the colleges must take suitable decision as per situation relating to routine functioning and student related matters.

It was noted by the member present.

3) **To review the cases relating to Students grievances during the academic year 2022-23.**

Prof. (Mrs.) Shubhada K. Deshpande informed the members that the committee has not received any formal complaints/grievances from any student. All the minor complaints of the students were taken care and resolved instantly by the routine authorities. The matter was noted by the member present

4) **To resolve any grievances of the students pending in the hands of the committee.**

Dr. (Mrs.) Shubhada K. Deshpande informed that as on date there is no pending complaints pending with the committee. It was noted by the members present.

5) **Any other matter with permission of the chair.**

The meeting was concluded with vote of thanks by Prof. Milind m. Paradkar

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